



MICHELIN® TRUCK CARE™

Consistent Fleet Maintenance
From a Partner You Can Trust.



MICHELIN® TRUCK CARE™
michelintruck.com/truckcare



MICHELIN® TRUCK CARE™

Consistent pricing, parts and service nationwide.

With MICHELIN® TRUCK CARE™, you have access to a national network of mechanical service providers you know and trust, consistent services and pricing, an integrated fleet maintenance system, dedicated technicians and quality parts. Take advantage of expert support across the nation for preventative maintenance service, D.O.T annual inspections, light repair and replacement, brakes, wheel end and more. Our technicians can even come to you. Control your maintenance—and recover your warranties—with MICHELIN TRUCK CARE.

- National network of service providers with a uniform maintenance system in the cloud
- Get full access to fleet dashboard analytics
- Consistent asset management
- Consistent pricing nationwide for service and parts
- National warranty for parts and labor



INTEGRATED
SYSTEMS



QUALITY
PARTS



DEDICATED
TECHNICIANS



SERVICE
CENTERS



MOBILE
MAINTENANCE



INTEGRATED SYSTEMS

Nationwide fleet maintenance system.

MICHELIN® TRUCK CARE™ gives you the confidence to outsource your maintenance work. With fleet dashboard analytics, you can enjoy total visibility and access to all of your maintenance information 24/7. We can manage your data or, if you prefer, we can seamlessly integrate all data into your fleet management system.

- Service performed by our Network can be automatically fed to your maintenance database
- Access your repairs, billing and complete maintenance records 24/7 in the cloud
- Up-to-date maintenance visibility and historical analysis
- Utilization of ATA/TMC Vehicle Maintenance Reporting Standards (VMRS) coding*
- Interface with Michelin National Account Billing



VMRS

ATA/TMC VEHICLE MAINTENANCE REPORTING STANDARDS TM

* VMRS is the industry standard coding convention for equipment cost reporting. All mechanical service reports are available on Michelinb2b.com



QUALITY PARTS

Consistent, quality parts.
Guaranteed.

You deserve the best. That's why MICHELIN® TRUCK CARE™ offers OE quality parts from vendors such as Aurora, FleetPride, NAPA Auto Parts, and TruckPro across our network. So no matter where your trucks or trailers are, you can rest assured that you'll receive standardized, quality parts every time.

- Standardized, quality parts across the network
- Nationwide pricing
- National warranty capability





DEDICATED TECHNICIANS

Know the job is done right the first time.

The question every fleet manager wants to know: who is working on my truck? Our answer is: a national network of dealers dedicated to light mechanical service with trained quality technicians to service your fleets. No matter where your trucks are, we have qualified teams and standardized processes across the network to provide you with the best support and quality of service you can get.

- Quality trained technicians
- Consistent procedures & standardized services
- Consistent labor pricing
- ATA Technology & Maintenance Council (TMC) recommended practices



tmc.trucking.org



SERVICE CENTERS

Consistent fleet maintenance across the nation.

We are dedicated to high-quality service and consistent pricing—no matter where your trucks or trailers are. MICHELIN® TRUCK CARE™ provides a national network of facilities with dedicated technicians, along with standardized services. We can be where you can't, providing a service you can trust and manage.

Consistent Services & Pricing

» SERVICES

Standardized services across the network:

- Preventative Maintenance Service
- D.O.T. Annual Inspections
- Light Repair & Replacement
- Brakes
- Wheel End
- Electrical
- Mud Flaps
- Minor Body Repair to Trailers
- And More

» PRICING

- No surprises
- Standard pricing across the network
- Consistent labor pricing*
- Consistent labor times set by Motor SRT's**

* MICHELIN® TRUCK CARE™ will provide labor times using Motor™ SRTs that have been rounded by Michelin to the nearest quarter hour above the first quarter hour.

** Standard Repair Times



MOBILE MAINTENANCE

On-site fleet maintenance.

If your truck or trailer can't make it to one of our service centers, no problem. MICHELIN® TRUCK CARE™ can come to you—complete with mobile solutions and identical pricing as our service centers.

Consistent Services & Pricing

» SERVICES

Standardized services across the network:

- Preventative Maintenance Service
- D.O.T. Annual Inspections
- Light Repair & Replacement
- Brakes
- Wheel End
- Electrical
- Mud Flaps
- Minor Body Repair to Trailers
- And More

» PRICING

- Identical pricing as service centers
- Control your costs





INTEGRATED
SYSTEMS



QUALITY
PARTS



DEDICATED
TECHNICIANS



SERVICE
CENTERS



MOBILE
MAINTENANCE

LET MICHELIN® TRUCK CARE™ BE YOUR MAINTENANCE PARTNER

- Trust your service providers
- Manage your maintenance
- Control your costs
- Maximize your uptime

To locate a participating MICHELIN® TRUCK CARE™ service provider or for more information:

Web: michelintruck.com/truckcare

Email: truckcare@michelinssc.zendesk.com

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